



King County

Finance and Business Operations Division
Procurement and Contract Services Section
Department of Executive Services

CNK-ES-0340
3rd Floor
401 5th Avenue
Seattle, WA 98104

206-263-9400
206-296-7676 Fax
TTY Relay: 771
www.kingcounty.gov

VENDOR:

LANGUAGE LINE SERVICES
PO BOX 202564
DALLAS, TX 75320-2564

SHIP TO

KC DEPARTMENT OF EXEC SERVICES
PROCUREMENT-GOODS & SERVICES
401 5TH AVE, CNK-ES0340
SEATTLE, WA 98104
United States

BILL TO

KC DEPT OF EXECUTIVE SERVICES
ACCOUNTS PAYABLE, 3RD FLOOR
401 5TH AVE, CNK-ES0320
SEATTLE, WA 98104
United States

Purchase Order

PURCHASE ORDER NO.	REVISION	PAGE
504934	0	1
THIS PURCHASE ORDER NUMBER MUST APPEAR ON ALL INVOICES, PACKING LISTS, CARTONS AND CORRESPONDENCES RELATED TO THIS ORDER.		
CREATION DATE	BUYER	
16-MAR-11	V Nakamichi	
DATE OF REVISION	BUYER	

CUSTOMER ACCT #	VENDOR NO.	PAYMENT TERMS	FREIGHT TERMS	F.O.B.	SHIP VIA	
	16226	PAY IMMEDIATELY	Paid	Destination	UPS	
CONFIRM TO / TELEPHONE CUSTOMER SERVICE			REQUESTOR / DELIVER TO			
(800) 752-6096						
LINE	PART NUMBER / DESCRIPTION	DELIVERY DATE	QUANTITY	UNIT	UNIT PRICE	EXTENSION
	FURNISH TELEPHONE BASED INTERPRETER SERVICES REQUESTED BY VARIOUS KING COUNTY DEPARTMENTS, DIVISIONS AND AGENCIES, DURING THE PERIOD FEBRUARY 16, 2011 THROUGH FEBRUARY 15, 2013, IN ACCORDANCE WITH WASHINGTON STATE CONTRACT #03508, INCORPORATED BY REFERENCE AS IF FULLY SET FORTH HEREIN.					
	Purchase Agreement Effective From: 16-FEB-11 To: 15-FEB-13					
		Amount Agreed:				
SEE REVERSE SIDE FOR ADDITIONAL TERMS AND CONDITIONS. THIS ORDER IS SUBJECT TO ALL THE TERMS AND CONDITIONS ON THE FRONT AND BACK HEREOF.					TOTAL Authorized signature	
Required invoice information: Ship to Address, Mailstop, Requestor's Name, Purchase Order Number, Contract Number (if applicable), Line Item Number, description and Unit Price as stated on the purchase order. Missing information may result in payment delays.					ACCEPTANCE: This purchase order expressly limits acceptance to the terms and conditions stated herein.	

King County 3/16/2011 10:21 PAGE 002/003 Fax Server

**PURCHASE ORDER
GENERAL TERMS AND CONDITIONS**

Compliance: By acceptance of this order, the vendor warrants full compliance with all applicable local, state or federal laws and regulations including specific statutory requirements of Federal Agencies. Upon request, the purchasing agent will provide applicable contract terms and conditions.

Acceptance/Changes: All goods or materials purchased hereunder are subject to approval by King County. No substitutions or changes of any nature under this purchase order will be accepted unless approved in writing by King County.

Inspections: By acceptance of this order, vendor grants the right to Buyer to make periodic visits to the vendor's plant or their subcontractor's for inspection of materials or to determine actual progress of manufacture.

Change Orders: Change orders modifying the terms and conditions herein will be without effect unless issued and authorized in writing by King County.

Cancellation: The County may cancel any purchase order or any part thereof by written notice at any time, without penalty, if the vendor fails to comply with the terms, specifications, delivery/completion date or to perform the work with diligence.

Invoices: Invoices must reference the purchase order number.

All vendors licensed to do business in Washington State must bill King County for applicable tax. Indicate discount terms to the County for prompt payment. Discount period to be extended if the invoice is returned for correction or clarification.

Shipping Instructions: All shipments must contain a packing slip. Unless other wise specified, all goods are to be shipped prepaid, FOB Destination. Where shipping addresses indicate room numbers, the Vendor shall make delivery to that location at no additional charge, including, but not limited to delivery, packing and or crating.

Warranty: The Vendor warrants that all products delivered under this purchase order shall be free from defects in material and workmanship, and shall be fit for the intended purpose. This warrantee is in addition to any standard warranty or guarantee give by vendor to the County. All products determined by King County to be defective shall be replaced within 15 days of notice by King County.

All costs of replacement, including shipping charges shall be borne by the Vendor. Vendor warrants that the merchandise is free and clear of all liens and encumbrances and that vendor has a good and marketable title to same. Vendor warrants that the equipment, materials or service on this order do not infringe any patent, registered trademark or copyright and agrees to hold King County harmless in the event of any infringement or claim thereof.

Certification Regarding Debarment, Suspension and Other Responsibility

Matters: By providing goods or services under this purchase order, the Contractor agrees to comply with the requirements of 49 CFR 29, Subpart C while this offer is valid and throughout the period of any Contract that may arise from this Contract. The Contractor further agrees to include a provision requiring such compliance in its lower tier covered transactions.

Order of Precedence: When this purchase order is issued subsequent to the results of a request for bid or proposal, the terms and conditions contained in the solicitation or resulting contract shall control.

State of Washington
Current Contract Information

Effective: February 16, 2011

Contract Number:	03508 (New Contract)	Commodity Code:	9747
Contract Title:	WSCA Telephone Based Interpreter Services <u>Western States Contracting Alliance (WSCA) Contract</u>		
Purpose:	<ol style="list-style-type: none"> 1. Update Contractor Information 2. Extend current contract through February 15, 2013 subject to existing terms, conditions, specifications and pricing. 		
Original Award Date:	WSCA approval January 12, 2009 State of Washington Notice of Award February 9, 2009		
Current Award Period:	February 16, 2011	Through:	February 15, 2013
Contract Term:	Not to exceed 6 years or February 15, 2015		
Contract Type:	This Contract was awarded as the result of a competitive bid process.		
Awarded Contractors:	In alphabetical order: <ol style="list-style-type: none"> 1. <u>CTS LanguageLink</u> See Contractor Information page 3. 2. <u>Language Line Services, Inc.</u> See Contractor Information page 4. 3. <u>Pacific Interpreters, Inc.</u> See Contractor Information page 5. 		
Scope of Contract:	The Contract provides 365-days a year/7-days a week/24-hours a day Telephone Based Interpreter Services on an "as needed" basis for Limited English Proficiency (LEP) clients needing immediate interpreter assistance.		
For Use By:	For the State of Washington, the Contract is available for use by all members of the Washington State Purchasing Cooperative (WSPC) including, where applicable: State Agencies, Institutions of Higher Education, Political Subdivisions, State of Nevada, State of Oregon, State of Utah and Non-Profit Corporations. A list of WSPC members is available at https://fortress.wa.gov/ga/apps/coop/Default.aspx . This contract will also be available for use by Oregon's Department of Administrative Services Cooperative Purchasing Program (ORCPP). A list of current authorized ORCPP members is available at http://www.oregon.gov/DAS/PFSS/SPO/docs/orcpp-member-list.pdf . In addition, members of the Western States Contracting Alliance (WSCA) and the National Association of State Procurement Officials (NASPO) are eligible to use this Contract but must first exercise a Participating Addendum with the vendor(s) of their choice. For more information, contact the Contract Administrator named below.		

Services Available:	The Contract provides 365-days a year/7-days a week/24-hours a day Telephone Based Interpreter Services on an "as needed" basis for Limited English Proficiency (LEP) clients needing immediate interpreter assistance.			
Contract Exclusions:	The Contract <i>does not</i> include in-person interpreting, sign language interpreting or document translation services.			
Contract Pricing:	CTS LanguageLink \$0.82/min. for all languages	Language Line Services, Inc. \$0.98/min. for all languages	Pacific Interpreters, Inc. \$0.86/min. for all languages	
Term Worth:	\$7,735,000.00/initial 2 year term, \$3,867,500/annually			
Current Participation:	\$0.00 MBE	\$0.00 WBE	\$7,735,000.00 OTHER	\$0.00 EXEMPT
	MBE 0%	WBE 0%	OTHER 100%	EXEMPT 0%

The preceding pages contain key contract features. Find detailed information on succeeding pages. For more information on this contract, or if you have any questions, please contact your local agency Purchasing Office, or you may contact the Contract Administrator at the number(s) or email address listed below.

Contract Administrator:	Jeri Brown
Phone Number:	(360) 902-7404
Fax Number:	(360) 586-2426
E-mail:	jbrown@ga.wa.gov

Visit our Internet site: <http://www.ga.wa.gov/Purchase/index.html>

Participating States:	CTS Language Link	Language Line	Pacific Interpreters
	Alaska, California, Hawaii, Nevada, Oregon, City of San Diego, Utah	Alaska, City of Corvallis, Nevada, Oregon, City of San Diego, Utah	Alaska, California, Hawaii, City of San Diego, Utah