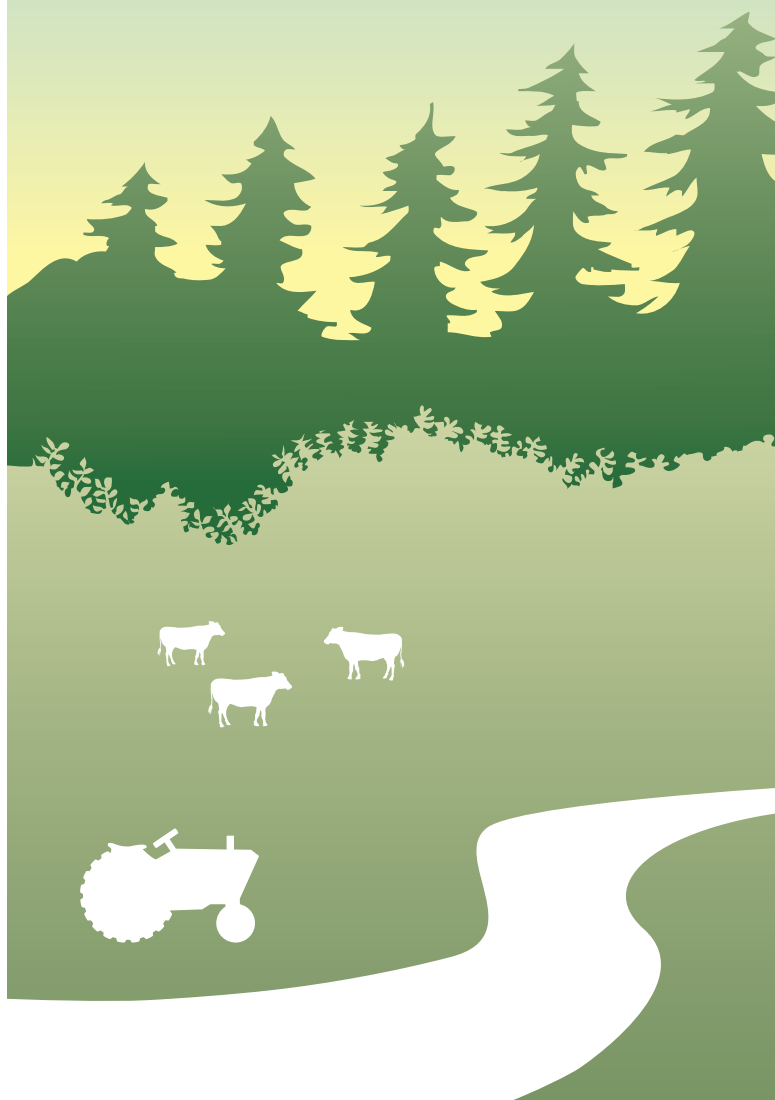




RURAL SERVICES DIRECTORY

JANUARY 2014



Whether you live in Fall City, Ravensdale, Vashon Island, or another of our rural unincorporated communities, King County is your local government. Many of the wide range of public services that King County provides are listed in this Rural Service Directory.



This booklet is just one way you can connect with us. You can also learn about new services, community programs, and opportunities to stay engaged by subscribing to King County news alerts at <https://public.govdelivery.com/accounts/WAKING/subscriber/new>.

You can read the monthly Unincorporated Area News online www.kingcounty.gov/UnincorporatedAreaNews. Scroll to the bottom sign-up to have it delivered to your inbox.

Time-sensitive projects, including grant opportunities, in communities throughout unincorporated King County are updated at www.kingcounty.gov/exec/community-service-areas.

I also invite you to visit our Rural Services page at www.kingcounty.gov/exec/rural. We are committed to providing you with access to services, personnel and information, and I invite you to join in the conversation.

Sincerely,

Dow Constantine
King County Executive

METROPOLITAN KING COUNTY COUNCIL

- Rod Dembowski**, District 1: 206-477-1001
- Larry Gossett**, District 2: 206-477-1002
- Kathy Lambert**, District 3: 206-477-1003
- Larry Phillips**, District 4: 206-477-1004
- Dave Upthegrove**, District 5: 206-477-1005
- Jane Hague**, District 6: 206-477-1006
- Pete von Reichbauer**, District 7: 206-477-1007
- Joe McDermott**, District 8: 206-477-1008
- Reagan Dunn**, District 9: 206-477-1009

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This information is available in alternative formats. Please call 206-477-4700 or TTY Relay: 711.

QUICK GUIDE

EMERGENCY NUMBERS

911 Emergency Assistance
211 Community Information Line
24-Hour Crisis Line provides immediate, confidential assistance for people in emotional distress and in need of help. Call: **206-461-3222**, or **1-866-4CRISIS** (1-866-427-4747).

FREQUENTLY CALLED NUMBERS

Assessor: **206-296-7300**
Building and Land Use Permits: **206-296-6600**
Elections: **206-296-VOTE**
King County Council: **206-477-1000**
Metro Transit Customer Service: **206-553-3000**
Metro Transit Pass and Ticket Sales: **206-624-PASS**
Roads Information (24/7): **206-296-8100** or **1-800-KC-ROADS (1-800-527-6237)**
Rural Ombudsman: **206-206-477-1058**
Sheriff: **206-296-4155**

HOTLINES

Animal Control: **206-296-PETS (7387)**
Abandoned Vehicle Hotline (for vehicles in the Right of Way): **206-205-0969**
Cedar Hills Regional Landfill: **206-296-4490** (24x7)
Code Enforcement: **206-296-6680** or **1-888-437-4771** environmental emergency only, 24x7)
Community Cleanup Program (for public lands): **206-296-8443** or **1-800-325-6165 x 6-8443**
Drainage Enforcement: **206-477-4826**
Drainage and Water Quality Complaint Investigation Hotline: **206-477-4811**
Flood Warning Information Center: **206-296-8200** or toll free **1-800-945-9263**
Hazardous Waste Business Waste Line: **206-263-8899**
Illegal Clearing and Grading Hotline: **1-888-437-4771** (24x7)
Illegal Dumping Hotline: **206-296-SITE** or **1-866-431-7483**
Junk Vehicle Hotline (for vehicles not in Right of Way): **206-296-4437** or **1-800-325-6165 x 6-4437**
Metro Transit Rider Information: **206-553-3000**
Noxious Weed line: **206-477-WEED**
Restaurant Problem: **206-263-9566**
Roads General Info: **206-296-6590** Roads Traffic Safety Problems: **206-296-6596**
Solid Waste and Recycling Information: **206-477-4466** or **1-800-325-6165 x 7-4466**
Water Quality Code Enforcement: **206-477-4811**

Agriculture and Forestry

AGRICULTURE COMMISSION

King County Department of Natural Resources and Parks – Water and Land Resources Division

A 15-member commission that helps promote agriculture in King County, and offers farmers an active role advising the county on how to protect farmland and developing policies and regulations that maintain agricultural viability. Contact: Claire Dyckman at **206-477-4682**, claire.dyckman@kingcounty.gov or www.kingcounty.gov/environment/waterandland/agriculture/commission.aspx.

AGRICULTURAL DRAINAGE ASSISTANCE PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Helps farmers maintain the drainage system on their farmlands with updated methods that avoid harmful effects to fish. Contact: Brian Sleight at **206-477-4826**, brian.sleight@kingcounty.gov or www.kingcounty.gov/environment/waterandland/agriculture/drainage-assistance.

FARM MANAGEMENT PLANS

King Conservation District

Helps agricultural landowners develop farm management plans, which offer flexibility in complying with critical areas protections in exchange for a long-term commitment to land management. Contact: Joshua Monaghan at **425-282-1903**, joshua.monaghan@kingcd.org, or visit www.kingcd.org.

FARMLAND PRESERVATION PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Purchases development rights on agricultural land within King County, so that it is permanently preserved for agriculture and/or as open space. Contact: **Ted Sullivan at 206-477-4834**, ted.sullivan@kingcounty.gov or visit www.kingcounty.gov/farmpreservation.

FORESTRY PERMITS

King County Department of Permitting and Environmental Review

To inquire about permits for clearing or removing individual trees from your property call **206-296-6600**.

Agriculture and Forestry (*continued*)

FOREST STEWARDSHIP COURSES

WSU Extension King County and Department of Natural Resources and Parks – Water and Land Resources Division

Classes and workshops for landowners and managers interested in learning how to enhance the health of their forest, save money through tax incentives, and earn revenue from their woodlands. Contact:

Kristi McClelland at **206-477-4767**, Kristi.mcclelland@kingcounty.gov, or visit www.kingcounty.gov/environment/wlr/forestryprogram.

FORESTRY PROGRAM – STEWARDSHIP PLANNING, FORESTRY MANAGEMENT TECHNICAL ASSISTANCE

King County Department of Natural Resources and Parks – Water and Land Resources Division

Provides free on-site technical assistance to forest landowners. Get help with timber enhancement and forest health, improving wildlife habitat and protecting water resources. Contact: Kristi McClelland at **206-477-4767**, Kristi.mcclelland@kingcounty.gov, Bill Loeber at **206-477-4755** or bill.loeber@kingcounty.gov or visit www.kingcounty.gov/environment/wlr/forestryprogram.

LIVESTOCK MANAGEMENT GRANTS AND QUESTIONS ABOUT LIVESTOCK

King County Department of Natural Resources and Parks – Water and Land Resources Division

Awards grants to share the costs of implementing farm management plans. Answers questions about livestock and related regulations. Contact: Rick Reinlasoder at **206-477-4810**, rick.reinlasoder@kingcounty.gov or visit www.kingcounty.gov/environment/wlr/agriculture-program/livestock-programs.

RURAL FOREST COMMISSION

King County Department of Natural Resources and Parks – Water and Land Resources Division

Advises King County on policies and programs affecting rural forests; works to identify strategies to conserve forestlands; and promotes the practice of forestry in rural areas of the county. Contact: Linda Vane at **206-477-4842**, linda.vane@kingcounty.gov, or visit www.kingcounty.gov/environment/waterandland/forestry/ruralforestcommission.

Animal Services

REGIONAL ANIMAL SERVICES

King County Department of Executive Services – Records and Licensing Services Division

Protects public safety and the welfare of animals in unincorporated areas and contract cities. Adopt a pet, buy a pet license, get help from Regional Animal Services, or report suspected animal cruelty. Contact Animal Services at **206-296-PETS (7387)**, pets@kingcounty.gov or visit www.kingcounty.gov/pets/.

Building, Development and Permitting

BEFORE YOU BUILD OR REMODEL

CRITICAL AREAS DESIGNATION PROCESS

King County Department of Permitting and Environmental Review

Reviews the presence, type and location of sensitive areas in advance and helps offer consistency and predictability in permit decision-making. Contact: **206-296-6600**.

ONLINE GREEN REMODEL TOOL

King County Department of Natural Resources and Parks – Solid Waste Division

Looking for help on a remodel or retrofit? Take a tour through our virtual house and find ways to green up your next home remodeling project. Green home remodeling creates healthy, comfortable spaces that can save you money, increase your home's value and help protect the environment. Visit the website at www.ecocoolremodel.com.

PLANNING AND DEVELOPMENT REGULATIONS

King County Department of Permitting and Environmental Review

Find out how to submit a docket request to propose a change to the King County Comprehensive Plan or County Development Regulations. Contact Scott Logel at **206-477-0349** or go to www.kingcounty.gov/property/permits/codes/growth/CompPlan/amend.

PRE-APPLICATION MEETINGS

King County Department of Permitting and Environmental Review

For Projects with Farm or Rural Stewardship Plans (Mix of free and fee services)

Customers who intend to include a farm plan or rural stewardship plan with their building permit application can meet with DPER staff to discuss a particular proposal, whether you are in the early planning stages, or nearly ready to submit a permit application. Contact Fereshteh Dehkordi at **206-477-0375**

Building, Development and Permitting (continued)

For Building or Land Use Planning

Meet directly with a DPER technical specialist to discuss your project during our free technical assistance hours. For more information and driving directions visit www.kingcounty.gov/property/permits.

TECHNICAL ASSISTANCE FOR PROPERTY OWNERS (FREE)

King County Department of Permitting and Environmental Review

Free technical assistance for property owners considering a building or land-use proposal on their property. For more information and driving directions visit www.kingcounty.gov/property/permits.

WELL AND SEPTIC PERMITS

Public Health – Seattle and King County

Please see page 36.

PERMITTING

AUTOMATED BUILDING INSPECTION REQUESTS (24X7)

King County Department of Permitting and Environmental Review

Allows permit customers to schedule and hear results from building inspections through an automated telephone system, 24 hours a day, seven days a week. Call the DPER Voice Inspection Line at **1-888-5-INSPECT (1-888-546-7728)**.

PLUMBING AND GAS PERMITTING SERVICES

Public Health – Seattle & King County

Plumbing inspectors are available at our Seattle office at 401 5th Ave., Suite 1100, from 8-8:45 a.m., Monday, Wednesday, Thursday and Friday or by appointment by calling **206-263-9566**. Visit www.kingcounty.gov/healthservices/health/ehs/plumbing or call **206-263-9566**.

WASTEWATER/ONSITE SEWAGE SERVICES

Public Health – Seattle & King County

Public Health helps to ensure that more than 115,000 septic systems are safe. Septic systems treat wastewater when homes and buildings are not connected to public sewer systems. Call **206-296-4932** or visit www.kingcounty.gov/healthservices/health/ehs/wastewater.

ENFORCEMENT

CODE ENFORCEMENT

King County Department of Permitting and Environmental Review

Investigates complaints of irresponsible or hazardous development and also violations of King County Code including zoning, housing and building, shorelines, and critical areas. The code enforcement jurisdiction is limited to unincorporated King County. Contact **206-296-6680** or visit www.kingcounty.gov/property/permits/ce.

ILLEGAL CLEARING AND GRADING HOTLINE (24X7)

King County Department of Permitting and Environmental Review

Emergency hotline for citizen complaints regarding development activity that may be negatively impacting the environment, such as illegal clearing and grading or lack of proper erosion control measures. Call **1-888-437-4771**, 24 hours a day, seven days a week.

Business Assistance

APPRENTICESHIP PROGRAM

King County Business Development and Contract Compliance

The Apprenticeship Program is committed to fostering partnerships with labor, business, and the local community to create a skilled workforce that reflects the diversity of the county's population. Visit the website at www.kingcounty.gov/exec/BusinessDev/apprenticeship.

BUSINESS SUPPORT AND ASSISTANCE FOR HAZARDOUS MATERIALS

Local Hazardous Waste Management Program

This program can help you with regulations; find safer choices, with cost share for business improvements, equipment or practices; host multi-language workshops for staff; become an EnviroStar; and access no cost disposal for qualifying small businesses. To schedule an appointment, call **206-263-8899** or go to www.HazWasteHelp.org.

CONTRACTING PROGRAM

King County Business Development and Contract Compliance

The contracting program helps create opportunities for small contractors and suppliers to work with King County and its contractors on county contracts and increase the competitiveness of these firms. Additional information and contact information is available online at: www.kingcounty.gov/exec/BusinessDev/apprenticeship.

VOUCHER INCENTIVE PROGRAM FOR HAZARDOUS MATERIALS

Local Hazardous Waste Management Program

The voucher can reimburse a business half of what it spends up to \$500 to manage, dispose of, reduce or recycle hazardous wastes. For information, visit www.lhwmp.org/home/BHW/voucher.aspx or call the Business Waste Line at **206-263-8899** or toll free at **1-800-325-6165**, ext. 3-8899

Community and Human Services

AGING SERVICES

Adult day care, transportation, information and referral, recreation, nutrition, chore services and more. Call **206-263-9069** during business hours, Senior Information and Assistance toll free at **1-888-4-ELDERS (1-888-435-3377)** or go to www.4elders.org/.

ALCOHOL AND DRUG ABUSE SERVICES

King County Department of Community and Human Services

Outpatient and inpatient treatment, detoxification, medication assisted treatment, and other services. Call **206-263-9000** during regular business hours, or go to www.kingcounty.gov/healthservices/MHSA. For 24-hour information and referral for problems with substance abuse, mental health or problem gambling, call the Washington Recovery Help Line toll-free at **1-866-789-1511** or www.waRecoveryHelpLine.org.

COMMUNITY AND HUMAN SERVICES

King County Department of Community and Human Services

Provides a wide variety of services for King County residents, directly or via community-based contracts. Information on all our services is available by calling **206-263-9105** or visit www.kingcounty.gov/dchs.

CRISIS CLINIC

A non-profit organization offering an array of information and referral services available by phone or online to everyone in King County.

24-Hour Crisis Line sponsored by King County

provides immediate, confidential assistance for people in emotional distress and in need of help. Call: **206-461-3222**, or toll-free **1-866-4CRISIS (1-866-427-4747)**.

2-1-1 Community Information Line/Community Resources Online provides King County residents with information on a wide range of community services, most notably basic needs, financial assistance and homeless shelter referral.

Information and Referral Specialists are experts in helping people navigate the complex world of human services. Dial: **2-1-1** or **206-461-3200** or toll free **1-800-621-4636** or search online at www.resourcehouse.info/Win211.

DEVELOPMENTAL DISABILITIES SERVICES

King County Department of Community and Human Services

Early intervention services for infants and toddlers with developmental delays; family support and education; supported employment training and placement services; and other services and supports for people with developmental disabilities and their families. Call **206-263-9061** or go to www.kingcounty.gov/ddd.

EMPLOYMENT AND EDUCATION

King County Department of Community and Human Services

Education, job training, job search and other services for low-income adults and dislocated workers. GED classes, stay in school support, high school credit retrieval, counseling, pre-employment and job coaching available for low-income and at-risk youth. For information, call **206-263-9039** or visit www.kingcounty.gov/worktraining. WorkSource Renton, the largest “one-stop” employment center in the state, is available at **206-205-3500**.

HOMELESS SERVICES

Homeless prevention, shelter beds, transitional housing and other supports are offered throughout King County. Call the Community Information Line, sponsored by King County, at **206-461-3200** or **2-1-1** for referral assistance.

HOUSING LOCATOR

Need to find affordable housing in King County? HousingSearchNW.org is an online housing locator system sponsored by King County. It is updated daily and can help you find a home to fit your needs and budget online or by calling **1-877-428-8844**.

HOUSING REPAIR SERVICES

King County Department of Community and Human Services

Home repairs (roofs, plumbing, electric, other) and disability accommodations (wheelchair ramps, accessible bathrooms) are available at zero percent interest and no monthly payments for qualifying households in King County outside the City of Seattle. Call the Housing Repair Hotline at **206-263-9095** or visit www.kingcounty.gov/housingrepair.

Community and Human Services (continued)

MENTAL HEALTH SERVICES

King County Department of Community and Human Services

Recovery-oriented individual, group and family therapy; inpatient and outpatient treatment; 24-hour crisis intervention; housing; peer supports; vocational and employment services; and other supports are available. Interpreter services are available upon request. 24-hour telephone crisis line: **1-866-4-CRISIS (1-866-427-4747)**. For mental health treatment information and referral during office hours call **206-263-9000**. For Mental Health Plan eligibility and referrals to care call **1-800-790-8049** or www.kingcounty.gov/healthservices/MHSA. For 24-hour information and referral, call the Washington Recovery Help Line toll-free at 1-866-789-1511 or www.waRecoveryHelpLine.org.

VETERANS SERVICES

King County Department of Community and Human Services

Financial aid, crisis and trauma counseling, emergency shelter, transitional housing, mental health and substance abuse treatment, and employment services available for veterans and their family members. No eligible veteran is ever turned away. Veterans' Program case managers are available Monday-Friday in Seattle and Renton, and at eight satellite locations (Auburn, Enumclaw, Federal Way, Kirkland, Lake City, Maple Valley, Redmond and Shoreline) one day a week. Call **206-296-7656** or visit www.kingcounty.gov/veterans.

WOMEN'S SERVICES

King County Department of Community and Human Services

Counseling, emergency shelter, legal assistance and support for women and children who are victims of domestic violence or sexual assault. Call **206-263-9069** during business hours or the Domestic Violence Victims 24-hour Hotline at **1-800-562-6025** or Sexual Assault Victims 24-hour Hotline at **1-800-825-7273**.

YOUTH AND FAMILY SERVICES

King County Department of Community and Human Services

Youth and family counseling, support groups, gang intervention, referral to mental health and substance abuse treatment services, crisis service, and more. Call **206-205-3510**.

Community Service Areas

King County Department of Natural Resources and Parks
The Community Services Area (CSA) program provides opportunities for unincorporated residents to meet with County representatives to learn about, and offer insights on, services that are underway or planned in their community. The program also provides annual grant funding opportunities for community organizations serving residents of unincorporated King County. For more information, contact CSA Program Manager Alan Painter at **206-477-4521**, alan.painter@kingcounty.gov; or the CSA liaison listed below:

Bear Creek/Sammamish

Marissa Alegria, **206-477-4523**
marissa.alegria@kingcounty.gov

Four Creeks/Tiger Mountain

Marissa Alegria, **206-477-4523**
marissa.alegria@kingcounty.gov

Greater Maple Valley/Cedar River

Marissa Alegria, **206-477-4523**
marissa.alegria@kingcounty.gov

Snoqualmie Valley/NE King County

Alan Painter, **206 477-4521**
alan.painter@kingcounty.gov

SE King County

Marissa Alegria, **206-477-4523**
marissa.alegria@kingcounty.gov

West King County

Bong SantoDomingo, **206-477-4522**
bong.stodomingo@kingcounty.gov

Vashon-Maury Island

Bong SantoDomingo, **206-477-4522**
bong.stodomingo@kingcounty.gov

Community Service Centers

*King County Department of Executive Services –
Records and Licensing Services Division*

Community Service Centers bring King County closer to your home, and offer an array of services including: marriage licenses, property tax payments, voter registration, passport sales, bus schedules, property assessment information and more. The centers are located at Black River (Renton), Issaquah, Northshore (Bothell), Shoreline, Vashon-Maury Island and the Kent Regional Justice Center. For more information, email csc@kingcounty.gov or visit www.kingcounty.gov/CSC.

Elections

ELECTIONS INFORMATION

King County Elections

To learn more about upcoming elections, absentee ballots, how to register to vote, candidate information, or to confirm your voter registration, contact Elections at **206-296-VOTE (8683)**, or elections@kingcounty.gov or visit www.kingcounty.gov/elections.

VOTER GUIDE LOOK-UP

King County Elections

Confirm your registration, create and read your custom voter pamphlet to learn more about the issues on your ballot at <http://your.kingcounty.gov/elections2/voterlookup.aspx>.

Emergency Preparedness

EMERGENCY PREPAREDNESS (GENERAL)

King County Department of Executive Services – Office of Emergency Management

Provides information to help you better prepare and recover from possible emergencies or disasters. For more information, call **206-296-3830** or visit www.kingcounty.gov/prepare.

EMERGENCY PREPAREDNESS (PUBLIC HEALTH)

Public Health – Seattle & King County

Find out how you can prepare for public health emergencies such as pandemic flu at www.kingcounty.gov/healthservices/health/preparedness.

FIRE SAFE INITIATIVE

King County Department of Natural Resources and Parks – Water and Land Resources Division

Supports homeowners and communities in planning and working together to implement measures that will help protect homes, neighborhoods, and ensure fast, effective response to emergencies and natural disasters. Contact: Linda Vane at **206-477-4842**, linda.vane@kingcounty.gov or Kristi McClelland at **206-477-4767**, Kristi.mcclelland@kingcounty.gov.

Flooding

FLOOD PHOTO VIEWER

King County GIS Center

Click the flood photo points on the map to view photos. Go to: www.kingcounty.gov/environment/waterandland/flooding/historical-flood-photos/flood-photo-viewer-map.aspx, contact Dennis Higgins at **206-477-4415** or kc.giscenter@kingcounty.gov.

FLOOD WARNING CENTER

King County Department of Natural Resources and Parks – Water and Land Resources Division

Staffed 24 hours during a flood to answer questions and provide information. For flood phase information, river gage readings, and emergency sandbag distribution locations, Call **206-296-8200** or **1-800-945-9263**, or visit www.kingcounty.gov/flood.

RIVER AND FLOODPLAIN MANAGEMENT PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Responsible for carrying out programs and implementing projects as the service provider to the King County Flood Control District to reduce the risk to people and property from river flooding and channel migration along King County's major river systems. This includes the Flood Buyout and Home Elevation programs. Contact: Sylvia Aro at **206-477-4727** or www.kingcounty.gov/rivers.

SANDBAG DISTRIBUTION INFORMATION

King County Department of Natural Resources and Parks – Water and Land Resources Division

King County partners with local towns to provide sandbag materials to the public free of charge during flood events. Before and during a flood event, the King County Flood Warning Center will distribute information on sandbag distribution sites and operating hours. Call the King County Flood Warning Center at **206-296-8200** or **800-945-9263** or visit www.kingcounty.gov/floodservices.

STREAMFLOW AND RAINFALL DATA

King County Department of Natural Resources and Parks – Water and Land Resources Division

Rain gauge and stream flow data available for King County streams and rivers. Contact: David Funke at **206-477-4692** or <http://green.kingcounty.gov/wlr/waterres/hydrology/>.

Hazardous Waste

The Local Hazardous Waste Management Program is a coalition of local governments working together to protect public health and the environment by reducing the threat posed by the production, use, storage and disposal of hazardous materials. Partners are from King County Water and Land Resources Division, King County Solid Waste Division, Seattle Public Utilities, Public Health – Seattle & King County, and 37 cities.

ENVIROSTARS

EnviroStars certification provides the public with an easy way to identify and support businesses using environmentally responsible practices. Based on objective third party assessment, businesses are awarded a 2-Star to 5-Star rating, incentives and recognition for reducing hazardous materials. Call **206-263-3063**, or toll-free at **1-877-220-STAR (7827)**. Find a business online at www.envirostars.org.

HOUSEHOLD HAZARDOUS WASTE DISPOSAL

Household hazardous waste is accepted at four collection sites in Seattle and King County. Sites are located at the Auburn Outlet Collection Wastemobile, Factoria drop-off site, North Seattle and South Seattle. The Wastemobile also visits King County communities. For more information, visit www.lhwmp.org. The Household Hazards Line staff offers information on safe disposal of household hazardous waste and less toxic alternatives. Call **206-296-4692**, or toll-free **1-888-TOXIC-ED, 1-888-869-4233** or e-mail haz.waste@kingcounty.gov.

INDUSTRIAL MATERIALS EXCHANGE

Business can find markets for industrial byproducts, surplus materials and wastes with this free listing service. Businesses, offices, schools, and individuals advertise surplus/unwanted materials or find materials at www.useimex.org or call **206-263-8465**.

MEDICINE TAKE BACK PROGRAM

Dispose of unwanted medicines safely; visit www.TakeBackYourMeds.org to find a participating take-back location near you.

TAKE IT BACK NETWORK

Recycle computers, TVs, electronics and fluorescent light bulbs and tubes. Call **206-477-4466**; toll-free **1-800-325-6165**, ext. **7-4466**, or visit www.takeitbacknetwork.org.

WASTE CHARACTERIZATION AND CLEARANCE PROGRAM

Some wastes generated in King County need to be reviewed before disposal as solid waste by the Public Health - Seattle & King County's Waste Characterization Program. This helps keep dangerous wastes out of garbage. For testing requirements or information about industrial wastes, call **206-263-8528**, toll-free **1-800-325-6165**; ext. **3-8528**, e-mail wc@kingcounty.gov; or visit www.kingcounty.gov/healthservices/health/ehs/toxic/SolidWaste.

WASTE DIRECTORY "YELLOW BOOK"

Explains what to do with wastes and lists vendors that will handle them. Listing is not an endorsement of the vendor; protect your business by making sure the vendors you hire are responsible. Search for waste types or vendors at www.hazwasteyellowbook.org.

Historic Preservation

King County Department of Natural Resources and Parks
Provides assistance to property owners in the rural area interested in preserving historic buildings and archaeological sites. Contact: Julie Koler at **206-477-4528** or julie.koler@kingcounty.gov or visit www.kingcounty.gov/property/historic-preservation.

LANDMARKS COMMISSION

King County Department of Natural Resources and Parks
A 9-member volunteer commission that works to preserve historic properties through landmark designation and protection. Commissioners also provide technical assistance to stewards of landmark properties and recommend preservation policies and regulations to the County Executive. Contact: Julie Koler at **206-477-4528** or julie.koler@kingcounty.gov or visit www.kingcounty.gov/property/historic-preservation.

Jail

King County Department of Adult and Juvenile Detention
Contributes to the public safety of the people of King County and Washington state by operating safe, secure, and humane detention facilities and community corrections programs, in an innovative and cost-effective manner. Contact **206-296-1234** or visit www.kingcounty.gov/courts/detention.

Legal Services

PUBLIC DEFENSE SERVICES

King County Department of Public Defense

Legal counsel for low-income people charged with a crime or certain other offenses. Eligibility screening is available at seven sites across King County. Call **206-296-7662** or go to www.kingcounty.gov/dpd.

Licensing

ANIMAL-RELATED BUSINESS LICENSES

Depending on the type of animal-related business you run or plan to open, you may need to obtain a license from Regional Animal Services of King County (RASKC) or Public Health – Seattle & King County. For more information, call **206-296-2710**.

MARRIAGE LICENSES

King County Department of Executive Services – Records and Licensing Services Division

Information on marriage licenses is available at www.kingcounty.gov/marriage, or by calling **206-296-4021**.

PET LICENSES

King County Department of Executive Services – Records and Licensing Services Division

Information on pet licenses is available at www.kingcounty.gov/pets or by contacting Animal Services at **206-296-PETS (7387)** or petlicense@kingcounty.gov.

VEHICLE/VESSEL LICENSES AND REGISTRATION

King County Department of Executive Services – Records and Licensing Services Division

For more information on vehicle/vessel licensing or to renew your tabs online, or visit www.kingcounty.gov/transportation/Licensing or call **206-296-4000**.

Maps and Online Resources

ANNUAL GROWTH REPORT

Executive's Office – Office of Performance, Strategy, and Budget

Contains growth trend data and maps of the past year's development with illustrative graphs and text. The AGR series has become one of King County's most widely used documents, presenting frequently requested information in an easy to use format. Go to: www.kingcounty.gov/exec/PSB/Demographics/KCGrowthReport.

ASSESSMENTS EMAP

King County Department of Assessments

Quarter-section property maps are available for download at <http://info.kingcounty.gov/Assessor/eMap>, or contact Christie Most at **206-263-2284** or Christie.most@kingcounty.gov.

DPER REFERENCE MAPS PAGE

King County Department of Permitting and Environmental Review

Land Use Planning and Regulatory maps including the King County Area Zoning Map, and the King County Landslide Hazard Areas: Sensitive Areas Ordinance Designations Map Go to www.kingcounty.gov/property/permits/gis/ReferenceMaps.

GIS DATA PORTAL

King County GIS Center

King County GIS data can be downloaded in a variety of GIS compatible formats. Go to: www5.kingcounty.gov/gisdataportal/ or contact Mike Leathers at **206-477-4403** or kc.giscenter@kingcounty.gov.

IMAP

King County GIS Center

View King County geographic information and images in a map display that you control. Go to: www.kingcounty.gov/operations/GIS/Maps/iMAP or contact Dennis Higgins at **206-477-4415** or kc.giscenter@kingcounty.gov.

MAP & APPS: YOUR KING COUNTY GEOGRAPHY

King County GIS Center

Maps and map applications of all kinds—interactive map viewers, downloadable maps, map collections and more—from all around King County government. Go to: www.kingcounty.gov/operations/GIS/Maps or contact Dennis Higgins at **206-477-4415** or kc.giscenter@kingcounty.gov.

NATURAL RESOURCES AND REFERENCE MAPS

King County Department of Natural Resources and Parks

Analyzes the King County landscape and produces easily understood maps of natural features, conditions and characteristics, and their spatial relationships with constructed features, political entities, and changes over time. Go to: www.kingcounty.gov/environment/data-and-trends/natural-resource-maps.

PARCEL VIEWER

King County GIS Center

Search for and display information about real property parcels in King County, including simple parcel maps. Go to: www.kingcounty.gov/operations/GIS/PropResearch/ParcelViewer or contact Dennis Higgins at **206-477-4415** or kc.giscenter@kingcounty.gov.

Maps and Online Resources (continued)

ROAD MAP AND RECORD CENTER

King County Roads Services Division

Maintains mapping and historical survey data concerning roadway establishments, drainage plans, plats, road construction plans and profiles, and other maps. Open to the public Monday through Friday from 8 a.m.-4:30 p.m. 201 S. Jackson St., Seattle. Contact: **206-477-3733** or www.kingcounty.gov/transportation/kcdot/Roads/MapAndRecordsCenter.

SNOQUALMIE WATERSHED RIPARIAN PHOTO VIEWER

King County GIS Center

Click a point on the map to view oblique aerial photos of the Snoqualmie River and tributaries. Go to: www.kingcounty.gov/environment/watersheds/snoqualmie-skykomish/snoqualmie-riparian-viewer-map. Contact Dennis Higgins at **206-477-4415** or email kc.giscenter@kingcounty.gov.

TDR PROPERTY MAP VIEWER

King County GIS Center

The Transfer of Development Rights (TDR) property map application shows the location of TDR sending and receiving sites in King County. The site connection arrows between sending and receiving sites show the origin of TDRs used at receiving sites. Go to: www.kingcounty.gov/environment/stewardship/sustainable-building/transfer-development-rights/tdr-map-viewer. Contact Dennis Higgins at **206-477-4415** or email kc.giscenter@kingcounty.gov.

Parks, Recreation and Open Space

BACKCOUNTRY TRAILS

King County Department of Natural Resources and Parks – Parks Division

King County has more than 180 miles of natural surface, backcountry trails for hiking, mountain biking, trail running, geo-caching and horseback riding at 26 parks, including Cougar Mountain Regional Wildland Park, Grand Ridge Park, Duthie Hill Park, Soaring Eagle, Island Center Forest, Taylor Mountain Forest and Pinnacle Peak. For more information and downloadable trail maps, visit www.kingcounty.gov/recreation/parks/trails/backcountry.

BICYCLING GUIDEMAP

King County Department of Transportation – Road Services Division

Use the King County Bike Map to access bike routes across King County – visit www.kingcounty.gov/bike or view it from your mobile device at www.kingcounty.gov/m/bike.

COMMUNITY PARTNERSHIPS AND GRANTS PROGRAM

King County Department of Natural Resources and Parks – Parks Division

A public/private partnership program that empowers community-based organizations and recreation associations to plan, develop, operate, and/or program recreation facilities on King County-owned parkland. Capital grants are available for successful proposals. Contact: T.J. Davis at tj.davis@kingcounty.gov or visit www.kingcounty.gov/recreation/parks/partners/cpg.

CONSERVATION FUTURES CITIZEN COMMITTEE

King County Department of Natural Resources and Parks – Water and Land Resources Division

Community members review applications and make recommendations for purchase of open space with Conservation Futures Funds, a dedicated portion of King County property taxes. Contact: David Tiemann at **206-477-4836**.

KING COUNTY PARKS – YOUR BIG BACKYARD

King County Department of Natural Resources and Parks – Parks Division

With 26,000 acres of public open space, King County Parks offers 200 parks, 175 miles of regional trails, and 180 miles of backcountry trails, including such regional treasures as Cougar Mountain Regional Wildland Park, Duthie Hill Park, Marymoor Park, Tolt-MacDonald Park and the Weyerhaeuser King County Aquatic Center. King County Parks serves communities and enhances regional quality of life through partnerships, entrepreneurial initiatives, and sound stewardship of parks, trails and public open space. Learn more at www.kingcounty.gov/parks/ or contact: **206-477-4527**.

PARKFINDER

King County Department of Natural Resources and Parks – Parks Division

Get information and map locations for all King County parks, trails, and natural areas and search for park and trail sites suitable for various recreational activities at www.kingcounty.gov/environment/dnrp/park_map.aspx.

PARKS AND RECREATION PROPERTY MANAGEMENT

King County Department of Natural Resources and Parks – Parks Division

Investigates encroachment and hazardous tree reports on park property and issues permits for alterations to park property. Learn more at www.kingcounty.gov/recreation/parks/propertymgmt. For Parks Division properties south of I-90, contact: Property Agent at **206-477-4583**. For Parks Division properties north of I-90, contact: Robert Nunnenkamp at **206-477-4581** or robert.nunnenkamp@kingcounty.gov.

Parks, Recreation and Open Space (continued)

PARKS FACILITIES RESERVATIONS

King County Department of Natural Resources and Parks – Parks Division

Reserve athletic ball fields, trails, picnic shelters, indoor facilities and campsites throughout King County. For reservations and inquiries at Marymoor Park, contact **206-205-3661**. All other reservations, contact the Regional Scheduling Office at **206-205-5275**. For more information, visit www.kingcounty.gov/recreation/parks/rentals.

PESTICIDE-FREE PLACES FINDER

Local Hazardous Waste Management Program

Find a pesticide-free or pesticide-reduced place to play. These outdoor areas are managed by landscape maintenance departments to protect people, water and wildlife. For outdoor places where kids and pets can play worry-free, go to www.hazwastehelp.org/pesticidefreeplaces.

REGIONAL TRAILS

King County Department of Natural Resources and Parks – Parks Division

King County's regional trails system offers 175 miles of paved and soft surface non-motorized paths connecting all corners of King County. For more information, including an online map, visit www.kingcounty.gov/recreation/parks/trails/regionaltrailssystem.

TRANSFER OF DEVELOPMENT RIGHTS PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Voluntary incentive program that allows rural farm and forest landowners to sell development rights. Contact: Darren Greve at **206-477-4702** or visit www.kingcounty.gov/tdr.

WEYERHAEUSER KING COUNTY AQUATIC CENTER

King County Department of Natural Resources and Parks – Parks Division

Offers swimming lessons, water exercise classes, and open swims in the recreational pool, and major events in the competitive swimming and diving pools. Recreation pool is available to rent for birthday parties and other private events. Adjacent banquet hall is available for weddings, parties and other private events. Program hours and schedules vary. Learn more at www.kingcounty.gov/recreation/parks/pools or call **206-477-4444**.

YOUTH SPORTS FACILITY GRANT PROGRAM

King County Department of Natural Resources and Parks – Parks Division

Provides matching funds to local jurisdictions, school districts, community-based organizations, and youth sports associations to renovate or build new youth sports facilities in King County. Contact: Butch Lovelace at **206-477-4577**, or butch.lovelace@kingcounty.gov, or visit www.kingcounty.gov/recreation/parks/partners/ysfg.

Problem Solving

ALTERNATIVE DISPUTE RESOLUTION PROGRAM

King County Department of Executive Services – Alternative Dispute Resolution

A conflict resolution group comprised of government agencies, labor unions and volunteer professionals providing mediation and other dispute resolution services at no cost. Takes minor case referrals from DPER Code Enforcement. Contact: King County Office of Alternative Dispute Resolution Office at **206-263-2432**.

KING COUNTY OMBUDSMAN'S OFFICE

Works to resolve land-use issues affecting citizens and property owners in the rural and unincorporated areas in response to citizen complaints about the operation of county government. Contact Elizabeth Hill at elizabeth.hill@kingcounty.gov or **206-477-1058**.

SURFACE WATER MANAGEMENT FEE DISCOUNTS AND ADJUSTMENT PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Resolves disputes regarding impervious surface determinations and determines if properties are eligible for a Surface Water Management fee discount. Contact: Diane Schneider at **206-477-4870**, or www.kingcounty.gov/environment/wlr/surface-water-mgt-fee/discount.

Public Health

ABCD PROGRAM – ACCESS TO BABY AND CHILD DENTISTRY

Public Health – Seattle & King County

ABCD focuses on preventative and restorative dental care for Medicaid-eligible children from birth through age 5 with an emphasis on the first dental visit by age 1. To enroll visit: www.kingcounty.gov/health/ABCD.

HEALTH CARE RESOURCES – ACCESS AND OUTREACH

Public Health – Seattle & King County

Many children, families and adults in Washington may be able to get free or low-cost health insurance. Eligibility is based on income and family size. We can help you find the insurance you need. Visit www.kingcounty.gov/health/ACCESS.

BREAST AND CERVICAL HEALTH SERVICES

Public Health – Seattle & King County

Provides free breast and cervical cancer screening for low-income women, preventative health care knowledge, and assistance in obtaining access to health care and insurance. For more information call **1-800-756-5437**, or visit www.kingcounty.gov/healthservices/health/chronic/bchp.

CHILD CARE HEALTH PROGRAM

Public Health – Seattle & King County

Offers health promotion and disease prevention services to child care facilities throughout Seattle and King County, including on-site consultation about health policies, immunizations, communicable disease control, nutrition, child development and child behavioral issues. Call **206-263-8262** or visit www.doh.wa.gov/YouandYourFamily/Immunization/ChildProfileHealthPromotion.aspx.

CLINICAL SERVICES

Public Health – Seattle & King County

Physician and health care provider visits are provided at Public Health centers throughout King County. Contact the center nearest you for more information about services. Not all services are offered at every center. For information, call **206-296-4600** or visit www.kingcounty.gov/healthservices/health/locations.aspx.

DRINKING WATER PROGRAM SERVICES

Public Health – Seattle & King County

Helps prevent disease and illness associated with drinking water from small public and individual private water systems. Provides small public water system operators and individual private well owners with information and technical resources to allow them to operate their water systems in a safe and efficient manner. Call **206-296-4932** or visit www.kingcounty.gov/healthservices/health/ehs/water for more information.

ENVIRONMENTAL HEALTH SERVICES

Public Health – Seattle & King County

Provides a variety of environmental health services on issues including toxic materials, illegal dumping and garbage, dead bird reporting, West Nile virus, food safety, rabies and bat bite questions, and rat and other pest problems. Call **206-263-9566** or visit www.kingcounty.gov/healthservices/health/ehs.

FAMILY PLANNING PROGRAM

Public Health – Seattle & King County

Provides reproductive health, birth control, sexually transmitted diseases, outreach and education services for King County residents in order to promote sexual health and well-being and reduce unintended pregnancies. Contact: **206-296-4600** or visit www.kingcounty.gov/healthservices/health/locations/famplan.

FOOD PROTECTION SERVICES

Public Health – Seattle & King County

Inspects restaurants and food establishments and provides educational sessions for staff. If you have experienced a problem at a restaurant, file a report at **206-206-263-9566** or visit www.kingcounty.gov/healthservices/health/ehs/foodsafety.

FOOD WORKER CARDS

Public Health – Seattle & King County

You can now get your food worker card on-line at www.foodworkercard.wa.gov. The on-line education and testing tool is available in eight languages. The schedule for our classroom classes may be found at www.kingcounty.gov/health/foodworker or by calling at **206-263-8543**.

HIV/AIDS PROGRAM

Public Health – Seattle & King County

Coordinates and collaborates with health care organizations, universities, community-based groups and other Health Department programs to provide essential prevention, research and care services. To learn more call **263-2000** or visit www.kingcounty.gov/healthservices/health/communicable/hiv.

IMMUNIZATIONS

Public Health – Seattle & King County

Provides vaccines, administers vaccine programs, and provides information and educational materials about immunizations. Call **206-296-4774** or visit www.kingcounty.gov/healthservices/health/communicable/immunization.

Public Health *(continued)*

PUBLIC HEALTH NURSES

Public Health – Seattle & King County

Provides a range of services including referrals for pregnancy care, early post-birth discharge visits, checking the health of mother and newborn and assisting with new parent concerns and questions. Visit or call a clinic for information. To locate a clinic visit www.kingcounty.gov/healthservices/health/locations/phn or call **206-296-4600**.

SEXUALLY TRANSMITTED DISEASES (STDs)

Public Health – Seattle & King County

The STD Control Program strives to reduce the frequency of STDs and their complications, and ultimately to eliminate STD and HIV transmission in residents of King County. Contact: **206-744-3590** or visit www.kingcounty.gov/healthservices/health/communicable/std.

WOMEN, INFANTS AND CHILDREN PROGRAM

Public Health – Seattle & King County

The Special Supplemental Nutrition Program for Women, Infants and Children is a health and nutrition program that provides short-term assistance to young families to promote optimal growth and development. For eligibility and service location information, call **206-296-4600** or visit www.kingcounty.gov/healthservices/health/personal/WIC.

Public Records

ARCHIVES

King County Department of Executive Services – Records and Licensing Services Division

Collects, preserves and provides access to archival records that document the history of interaction between King County citizens and their government. For more information, contact **206-296-1538** or visit www.kingcounty.gov/archives.

BIRTH AND DEATH RECORDS (VITAL STATISTICS)

Public Health – Seattle & King County

All births and deaths in King County are registered with Public Health. For birth and death records call **206-296-4768**. For forms and information visit www.kingcounty.gov/healthservices/health/vitalstats.

RECORDS INFORMATION

King County Department of Executive Services – Records and Licensing Services Division

Since 1853, the Recorder's Office has maintained a record of all real estate transactions, marriage records, surveys, maps, liens and other types of documents submitted for public record. For more information on the recorded documents maintained by King County, contact the Recorder's Office at **206-296-1570** or visit www.kingcounty.gov/records to search recorded documents online.

Solid Waste and Recycling

COMMUNITY CLEANUP PROGRAM

King County Department of Natural Resources and Parks – Solid Waste Division

Free cleanup of litter and illegal dumpsites on publicly owned property throughout the county. Contact: **206-296-SITE (7483)**, toll free **1-866-431-7483**, **TTY Relay: 711**, or visit our website at <http://your.kingcounty.gov/solidwaste/cleanup>

GREEN SCHOOLS PROGRAM

King County Department of Natural Resources and Parks – Solid Waste Division

Schools and school districts receive assistance, site visits, recycling containers and signs, and support and recognition for student and staff Green Teams. The program focuses on waste reduction, recycling and energy conservation. Contact: Dale Alekel at **206-477-5267** or dale.alekel@kingcounty.gov, or visit www.kingcounty.gov/GreenSchools.

ILLEGAL DUMPING HOTLINE

King County Department of Natural Resources and Parks – Solid Waste Division

Illegal dumping impacts public health and safety, property values and the quality of life in our community. To report illegal dumping call **206-296-SITE (7483)**, toll free **1-866-431-7483**, or submit a report online at <http://your.kingcounty.gov/solidwaste/cleanup/report-dumping.asp>.

JUNK VEHICLE PROGRAM

King County Department of Natural Resources and Parks – Solid Waste Division

Service to help King County residents complete two critical steps in the junk vehicle removal process. Contact: **206-296-4437**, toll free **1-800-325-6165**, ext. **6-4437**, or visit <http://your.kingcounty.gov/solidwaste/cleanup/junkvehicles.asp>.

Solid Waste and Recycling (continued)

MASTER RECYCLER COMPOSTER VOLUNTEERS

King County Department of Natural Resources and Parks – Solid Waste Division

Master Recycler Composter (MRC) program provides free community education about waste reduction and recycling. The MRC program trains volunteers to provide educational outreach through presentations and community events around the county. For more information, please contact Karen May at **206-477-5281**, karen.may@kingcounty.gov or visit <http://your.kingcounty.gov/solidwaste/mrc/index.asp>.

RECYCLE MORE. IT'S EASY TO DO.

King County Department of Natural Resources and Parks – Solid Waste Division

Residential curbside recycling information and resources, including how to find your garbage hauler to sign up for curbside recycling and yard waste service and how to recycle cardboard, glass, plastic, paper and food scraps and food-soiled paper. Contact **206-477-4466**, **1-800-325-6165** ext. 7-4466, **TTY relay 711**, or visit www.kingcounty.gov/recyclemore.

SECURE YOUR LOAD

King County Department of Natural Resources and Parks – Solid Waste Division

A load is secure when no cargo can slide, shift, fall or sift onto the roadway or become airborne. Failure to secure your load can result in fines and penalties up to several thousand dollars. For tips about how to transport your load securely and safely, contact: **206-477-4466**, toll free **1-800-325-6165**, ext. 7-4466, or visit <http://your.kingcounty.gov/solidwaste/facilities/secure-load.asp>.

SOLID WASTE AND RECYCLING TRANSFER STATIONS

King County Department of Natural Resources and Parks – Solid Waste Division

Operates transfer and recycling facilities throughout the county where hauling companies, businesses and King County residents can bring their waste and recyclables. For more information, contact: **206-477-4466**, toll free **1-800-325-6165**, ext. 7-4466, or visit <http://your.kingcounty.gov/solidwaste/facilities/transfer.asp>.

WASTE REDUCTION AND RECYCLING EDUCATION PROGRAM FOR SCHOOLS

King County Department of Natural Resources and Parks – Solid Waste Division

Materials on recycling and resource conservation for preschool; classroom workshops and project assistance for elementary and secondary levels. Other services include an assembly on recycling and waste reduction for elementary grades and teacher workshops on household hazardous waste for grades four through 12. Contact: Donna Miscolta at **206-477-5282** or <http://your.kingcounty.gov/solidwaste/education/index.asp>.

WHAT DO I DO WITH...?

King County Department of Natural Resources and Parks – Solid Waste Division

Every day, King County residents and businesses run across unwanted items that make them wonder, "What do I do with this?" This site lists hundreds of businesses and organizations that accept unwanted items for reuse, recycling or proper disposal. Visit: www.kingcounty.gov/WhatDoIDoWith.

Stewardship Services

BASIN STEWARDSHIP

King County Department of Natural Resources and Parks – Water and Land Resources Division

King County's basin stewards work with citizens and agency staff to protect and restore critical habitat areas along the county's rivers and streams. Stewards can help landowners identify resources including funding and technical assistance. Visit the website, www.kingcounty.gov/environment/watersheds/general-information/basin-stewards or contact one of the basin stewards:

Bear and Issaquah Creeks, and Cedar River

Tom Beavers at **206-477-4743**

Middle Green River (Newaukum and Soos Creeks), and White River

Josh Kahan at **206-477-4721**

Snoqualmie River

Mary Maier at **206-477-4762**

Vashon-Maury Island

Greg Rabourn at **206-477-4805**

Stewardship Services (continued)

CEDAR RIVER COUNCIL

King County Department of Natural Resources and Parks – Water and Land Resources Division

The Cedar River Council is a public forum for addressing issues in the lower Cedar River basin. The council is comprised of basin residents, representatives of community groups, businesses and local governments. Contact: Nathan Brown at **206-477-4654** or nathan.brown@kingcounty.gov.

GRANT EXCHANGE

King County Department of Natural Resources and Parks – Water and Land Resources Division

A clearinghouse of grant and technical assistance programs for projects that protect or improve natural resources, such as water quality, salmon and wildlife habitat, reforestation and water conservation. Contact: Ken Pritchard **206-477-4804** or visit www.kingcounty.gov/environment/grants-and-awards/grant-exchange.

GROUNDWATER PROTECTION PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Collects well and stream data to monitor or model aquifer water quantity and administers groundwater protection activities on Vashon-Maury Island. Current special projects include development of hydrologic sustainability measures for Vashon-Maury Island and a nitrogen management study for Quartermaster Harbor. Contact: Eric Ferguson at **206-477-4690**, eric.ferguson@kingcounty.gov or visit www.kingcounty.gov/groundwater.

LAKE STEWARDSHIP

King County Department of Natural Resources and Parks – Water and Land Resources Division

Works with volunteer monitors on specific projects to improve lake water quality and conditions, and as reduce aquatic noxious weed invasions. Contact: Sally Abella at **206-477-4605** or visit www.kingcounty.gov/environment/wlr/lake-stewardship-program.

Stormwater Services

DRAINAGE ENFORCEMENT

King County Department of Natural Resources and Parks – Water and Land Resources Division

Addresses violations of King County's surface water drainage code, including illegal hook ups and diversions. Contact: Brian Sleight at **206-477-4826** or brian.sleight@kingcounty.gov.

DRAINAGE AND WATER QUALITY COMPLAINT INVESTIGATION TELEPHONE LINE

King County Department of Natural Resources and Parks – Water and Land Resources Division

Responds to citizen concerns regarding stormwater runoff and surface water quality problems on both residential and commercial properties in unincorporated King County. Contact **206-477-4811** or www.kingcounty.gov/environment/waterandland/stormwater/problem-investigation-line.

NEIGHBORHOOD DRAINAGE ASSISTANCE PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Addresses private drainage problems through the construction of capital improvement projects when the solution is the maintenance or repair of an existing storm drainage system (facility fix) and for smaller problems when no permits are necessary (quick fix). Contact: Brian Sleight at **206-477-4826** or www.kingcounty.gov/environment/waterandland/stormwater/neighborhood-drainage-assistance.

STORMWATER FACILITY (POND) MAINTENANCE AND MOWING

King County Department of Natural Resources and Parks – Water and Land Resources Division

Mowing and maintenance of King County's stormwater facilities including retention/detention and water quality ponds. Contact: Dave Hancock at **206-477-4705**.

SURFACE WATER DESIGN MANUAL AND KCRTS/KCBW SUPPORT PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Provides technical assistance on the interpretation of King County's Surface Water Design Manual and the use of the KCRTS/KCBW software. Contact: **206-477-4811**, or www.kingcounty.gov/environment/waterandland/stormwater/documents/surface-water-design-manual.

SURFACE WATER MANAGEMENT (SWM) FEE DISCOUNTS AND ADJUSTMENT PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Resolves disputes regarding impervious surface determinations and determines if properties are eligible for a SWM Fee discount. Contact: Diane Schneider at **206-477-4870**, or www.kingcounty.gov/environment/wlr/surface-water-mgt-fee/discount.

Stormwater Services (*continued*)

WATER QUALITY CODE ENFORCEMENT

King County Department of Natural Resources and Parks – Water and Land Resources Division

Works with businesses and residences to appropriately and safely dispose of and store cars, substances and chemicals that have the potential to pollute surface water supplies. Contact: Doug Navetski at **206-477-4783**.

Taxes and Incentive Programs

FORESTLAND, FARM AND AGRICULTURAL LANDS

King County Assessor's Office

These two taxation programs provide incentives for landowners that are managing forest lands greater than 20 acres in size for the production of timber products or those agricultural landowners involved in commercial production of agricultural commodities and livestock. Contact Wendy Morse at **206-263-2374** or wendy.morse@kingcounty.gov.

PROPERTY TAX PAYMENTS

King County Department of Executive Services – Finance and Business Operations Division

To learn more about property taxes, pay your taxes online, view your tax and assessed value information, or request a mailed copy of your tax statement, contact **206-296-0923** or visit www.kingcounty.gov/propertytax.

PUBLIC BENEFIT RATING SYSTEM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Provides property tax incentives to encourage private landowners to voluntarily conserve and protect land and water resources, wildlife habitat and open space. Contact: Bill Bernstein at **206-477-4643**, bill.bernstein@kingcounty.gov, or visit www.kingcounty.gov/incentives.

TAX ADVISOR

King County Office of Citizen Complaints

The Tax Advisor Office is independent of the Assessor's Office in accordance with state law and provides King County taxpayers with advice and assistance on property tax related matters including appeals. Tax Advisor staff is familiar with state and county property tax laws, appraisal and assessment practices, tax calculation and billing procedures, and local and state appeal processes. Contact **206-263-9700**, Toll Free **1-800-325-6165** ext. **3-9700**, **TTY: 206-293-9242**, taxadvisor@kingcounty.gov or visit the website at www.kingcounty.gov/property/TaxAdvisor.

TIMBER LAND PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

An incentive program that provides a reduction in property taxes to landowners of between five and 20 acres of forestland within specific zoning who manage their property for the production of timber products, consistent with an approved forest stewardship plan. Contact: Bill Bernstein at **206-477-4643**, bill.bernstein@kingcounty.gov or visit www.kingcounty.gov/incentives.

Transportation

KING COUNTY METRO TRANSIT provides a network of transit connections and transportation alternatives for all King County residents. By providing rural communities with commuter bus routes, park-and-ride spaces and vanpool services, Metro encourages and supports efforts to reduce traffic congestion in rural areas.

ACCESSIBLE SERVICES

King County Department of Transportation – Metro Transit

Provides transportation services to those with special needs due to age or disabilities. For more information about the range of services available, call **206-205-5000** or visit <http://metro.kingcounty.gov/tops/accessible>.

BUS ROUTE AND SCHEDULE INFORMATION

King County Department of Transportation – Metro Transit

Call **206-553-3000** for up-to-date routes and schedules or visit Metro Rider Information at <http://metro.kingcounty.gov/schedules>.

COMMUNITY TRANSPORTATION SERVICES

In partnership with King County Department of Transportation – Metro Transit

Greater Maple Valley Shuttle Service

Community Center Shuttle: Rides to and from the community center weekdays from 9:00 a.m. to 3:00 p.m. Call to schedule your ride 24-hours in advance. Rides cost \$1 each way.

Southeast Regional Shuttle: Dial-a-Ride service offering shared rides for transportation-dependent residents 13 years and older living in the Greater Maple Valley area, Covington, Black Diamond, Ravensdale and surrounding communities. Rides cost \$1 each way.

Volunteer Driver Program: Sponsored by Volunteer Chore of Catholic Community Services, free rides to medical appointments for seniors. Call one week in advance to schedule your ride.

To schedule a ride call **425-413-7433**, for more information visit www.maplevalleycc.org/srs.

Transportation (continued)

Senior Services Volunteer Transportation Program

Transportation for seniors 60+ for medical appointments weekdays from 8:00 a.m. to 5:00 p.m. Customers must be able to get in and out of a car without help. Call by Wednesday for rides the following week. Residents of North Bend, Snoqualmie and Fall City call **425-888-7001**. All others call **206-448-5740** or **800-282-5815**.

Senior Services Snoqualmie Valley Hyde Shuttle

Free van service for seniors 55 or older and people with disabilities. Primarily provides rides to the Sno-Valley Senior Center, weekdays from 8:00 a.m. to 4:00 p.m. Call **425-333-4009** or **877-415-3632**, or visit www.seniorservices.org/transportation/HydeShuttles.

Snoqualmie Valley Transportation

Transportation for anyone ages 13+ within North Bend, Snoqualmie, Preston, Fall City, Carnation and Duvall. Call **425-888-7001** to reserve a ride weekdays from 6:00 a.m. to 7:30 p.m. For more information, visit www.svtbus.org.

CUSTOMER SERVICE

King County Department of Transportation – Metro Transit
“We’ll get you there” is a guiding phrase that describes how Metro values its customers. If you have a question about Metro services, call **206-553-3000** or visit www.kingcounty.gov/metro.

LOST AND FOUND

King County Department of Transportation – Metro Transit
Metro Transit’s Lost and Found Office is located on the first floor of King Street Center, 201 S. Jackson St. in downtown Seattle. For information about hours of operation or to find out more, call **206-553-3000** or visit <http://metro.kingcounty.gov/cs/lostnfound.html>.

PASS AND TICKET SALES

King County Department of Transportation – Metro Transit
Buy an ORCA card and enjoy the benefits of not having to pay cash each time you ride Metro. Check out other pass sales options at <http://metro.kingcounty.gov/fares>. To buy an ORCA card visit www.orcacard.com or call **1-888-988-6722 (TTY Relay: 711)** for more information.

REGIONAL REDUCED FARE PERMIT

King County Department of Transportation – Metro Transit
Sometimes called a senior or disabled bus pass, this permit entitles the bearer to reduced fares on Metro Transit and many other transit providers in the region. For more information, contact **206-553-3000**, **TTY relay 711**, or visit http://metro.kingcounty.gov/tops/accessible/reduced_fare_permit.html.

RIDESHARE INFORMATION

King County Department of Transportation – Metro Transit
King County Metro Transit’s Rideshare Operations provides a variety of services to help you start vanpooling or carpooling and to support your commuter pool. For more information, call **206-625-4500** or visit <http://metro.kingcounty.gov/tops/van-car/van-car.html>.

TAXI SCRIP PROGRAM

King County Department of Transportation – Metro Transit
Serves low-income King County residents age 18 to 64 who have a disability, or who are age 65 and over. Once registered, you can buy up to seven books of taxi scrip each month from Metro at a 50 percent discount to help meet your transportation needs. For more information, call 206-553-3000 or visit http://metro.kingcounty.gov/tops/accessible/taxi_scrip.html.

TRIP PLANNER

King County Department of Transportation – Metro Transit
Use this popular online tool to plan transit trips within King, Pierce and Snohomish counties. Plan your next trip by visiting <http://metro.kingcounty.gov>.

WATER TAXI

King County Department of Transportation – Metro Transit
For fares, schedules and information visit the website at www.kingcounty.gov/watertaxi.

KING COUNTY ROAD SERVICES DIVISION designs, builds, operates and maintains roads, bridges and walkways in unincorporated King County, making the county’s transportation system safe and efficient for all uses and modes of travel.

ABANDONED VEHICLE HOTLINE

King County Sheriff’s Office
Abandoned vehicles in the road right-of-way are handled by the King County Sheriff’s Office. Call **206-205-0969**.

DESIGN AND CONSTRUCTION PROJECTS

King County Department of Transportation – Road Services Division

Learn about improvements to roads, bridges and transportation facilities in unincorporated King County. Call **206-296-6590** or visit www.kingcounty.gov/roads.

Transportation (*continued*)

EMERGENCY ROAD RESPONSE

King County Department of Transportation – Road Services Division

Call our 24/7 Road Helpline for assistance with road maintenance and traffic safety issues. Call **206-296-8100** or **1-800-KC ROADS (1-800-527-6237)**.

ILLEGAL DUMPING HOTLINE

King County Department of Transportation – Road Services Division

Report illegal dumping to the King County 24/7 Road Helpline. Call **206-296-SITE (7483)** or visit www.kingcounty.gov/transportation/kcdot/Roads/RoadsMaintenance/IllegalDumpingHotline.

MY COMMUTE

King County Department of Transportation – Road Services Division

Use the My Commute Map to access King County and Washington State Department of Transportation travel alerts and traffic cameras – visit www.kingcounty.gov/mycommute or access the map from your mobile device at <http://gismaps.kingcounty.gov/MyCommute/mobile/>

ROAD ALERT

King County Department of Transportation – Road Services Division

Sign up for road closure information through our free e-mail subscription service at www.kingcounty.gov/roadalert

ROAD HELPLINE – 24/7

King County Department of Transportation – Road Services Division

Contact us for help with road maintenance and traffic safety issues in unincorporated King County such as road closures or trees over the roadway – 24 hours a day, seven days a week. Contact **206-296-8100** or **1-800-KC-ROADS (1-800-527-6237)** or visit www.kingcounty.gov/transportation/kcdot/Roads/24x7RoadHelpline.

SNOW AND ICE PLAN

King County Department of Transportation – Road Services Division

Learn about pre-established routes during a snow and ice event. Call **206-296-8100** or **1-800-KC-ROADS (1-800-527-6237)** or visit www.kingcounty.gov/roads/snowandice.

TRAFFIC COUNTS

King County Road Services Division

Average daily traffic counts: the measurement of traffic volumes is one of the most basic functions of roadway planning and management. Go to: <http://gismaps.kingcounty.gov/TrafficCounts/> or contact Dennis Higgins at **206-477-4415** or kc.giscenter@kingcounty.gov.

TRAFFIC MAINTENANCE

King County Department of Transportation – Road Services Division

For concerns about road striping, safety markings, traffic signal repair. Call Traffic Maintenance at **206-296-8153** or visit www.kingcounty.gov/transportation/kcdot/Roads/TrafficMaintenanceEngineering.

TRAFFIC SAFETY

King County Department of Transportation – Road Services Division

For concerns about speeding, signage, pedestrian safety or the safety of children walking to school. Call Traffic Engineering at **206-477-3612** or visit www.kingcounty.gov/transportation/kcdot/Roads/TrafficMaintenanceEngineering.

Volunteer Opportunities

ADOPT-A-ROAD

King County Department of Transportation – Road Services Division

Adopt a road by committing to two litter cleanups per year on a two-mile stretch of roadway. Signs will be placed on the road to recognize volunteer clean-up groups. Call **206-477-3600** or visit www.kingcounty.gov/transportation/kcdot/Roads/Environment/AdoptARoad.

ADOPT-A-PARK OR TRAIL

King County Department of Natural Resources and Parks – Parks Division

Volunteer opportunity to help improve King County's 200 parks and 175 miles of regional trails. You or your group can adopt a park or a portion of a trail by volunteering at least four times over a 12-month period. For more information, visit www.kingcounty.gov/recreation/parks/volunteer/adopt.aspx.

HABITAT RESTORATION

King County Department of Natural Resources and Parks – Parks Division

Volunteers help restore streams and wetlands to improve habitat for fish and wildlife and enhance water quality, as well as build and maintain hiking trails. Other opportunities include preparing native plants for use in future restoration projects at the King County Greenhouse and Nursery. Contact: Tina Miller at **206-296-2990**, tina.miller@kingcounty.gov or visit www.kingcounty.gov/recreation/parks/volunteer.

Volunteer Opportunities (continued)

HUMAN SERVICES VOLUNTEER BOARDS

King County Department of Community and Human Services

Volunteers needed for boards focused on mental health, chemical dependency, veterans, seniors, regional human services, violence prevention, and developmental disabilities. Call **206-263-9100** or visit www.kingcounty.gov/operations/DCHS/boards.

NATIVE PLANT SALVAGE PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Hand dig plants from sites which are scheduled for development and pot up salvaged plants at the Native Plant Salvage program nursery. Once replanted, these native plants will help reduce erosion, shade streams and provide habitat. Contact Cindy Young at cindy.young@kingcounty.gov or **206-477-4859**, or visit www.kingcounty.gov/environment/stewardship/volunteer/plant-salvage-program.

PARKS AND TRAILS AMBASSADOR PROGRAM

King County Department of Natural Resources and Parks – Parks Division

Volunteer ambassadors provide park and trail visitors with a friendly and informative presence and monitor parks facilities and trail conditions. Volunteers receive training and provide a minimum 100 hours of service per year. Contact: Laurie Clinton at **206-296-4452**, or laurie.clinton@kingcounty.gov or visit www.kingcounty.gov/recreation/parks/volunteer/ambassador.

Wells and Septic

DRINKING WATER PROGRAM SERVICES

Public Health – Seattle & King County

Helps prevent disease and illness associated with drinking water from small public and individual private water systems. Provides small public water system operators and individual private well owners with information and technical resources to allow them to operate their water systems in a safe and efficient manner. Call **206-296-4932** or visit www.kingcounty.gov/healthservices/health/ehs/water for more information.

GROUNDWATER WELL VIEWER

King County GIS Center

The King County Groundwater Protection Program maintains a database of groundwater wells, water quality and water level sampling data. Users may search the database using the King County Groundwater Well Viewer. Go to: <http://green.kingcounty.gov/groundwater/map.aspx>, contact Dennis Higgins at **206-477-4415** or email kc.giscenter@kingcounty.gov.

ON-SITE SEWAGE SYSTEMS LOANS

Public Health – Seattle & King County

On-site Sewage System Loans are available to repair sewage systems for Vashon-Maury Island residents who are located in the Marine Recovery Area. Public Health has partnered with Craft3 to administer the loan program. Craft3 loans cover the costs of designing, permitting, installing and maintaining septic systems and feature affordable rates and terms, including options for people with low incomes. For more information, contact Craft3 at cleanwater@craft3.org or **877-480-5765**.

WASTEWATER/ONSITE SEWAGE SERVICES

Public Health – Seattle & King County

Public Health helps to ensure that more than 115,000 septic systems, including 192 septic systems in Seattle, are safe. Septic systems treat wastewater when homes and buildings are not connected to public sewer systems. Call **206-296-4932** or visit www.kingcounty.gov/healthservices/health/ehs/wastewater.

Yard and Gardening

GARDEN HOTLINE

Local Hazardous Waste Management Program

For practical advice and information on less toxic lawn and garden chemicals and techniques, go to www.growsmartgrowsafe.org. For garden advice, call the Garden Hotline at **206-633-0224**, e-mail help@gardenhotline.org or visit www.gardenhotline.org.

NATIVE PLANT LANDSCAPING

King County Department of Natural Resources and Parks – Water and Land Resources Division

Learn how to grow and salvage native plants and create backyard wildlife habitats at <http://green.kingcounty.gov/GoNative/Index.aspx>. Browse photos and descriptions of native plants, see sample landscape plans and create your own plant list.

NATURAL YARD CARE PROGRAM

King County Department of Natural Resources and Parks – Water and Land Resources Division

Conducts programs in grant-funded neighborhoods that teach whole neighborhoods how to change old behaviors in order to protect the environment and families from harmful pesticides and overuse of resources and to encourage habitat creation, healthy soils and waste recycling. Workshops available. Contact: Doug Rice at **206-477-4814** or doug.rice@kingcounty.gov.

Yard and Gardening (continued)

NOXIOUS WEED CONTROL PROGRAM

*King County Department of Natural Resources and Parks –
Water and Land Resources Division*

Offers property owners technical assistance on weeds, site visits, transfer station vouchers for noxious weed disposal, equipment for loan, and complaint resolution for noxious weed control on public and private lands and roadsides. Contact the Noxious Weed Program at **206-477-9333**, noxious.weeds@kingcounty.gov or visit www.kingcounty.gov/weeds.

“YARD TALK” NATURAL GARDENING TV SHOW ON KCTV

*King County Department of Natural Resources and Parks –
Water and Land Resources Division*

Natural gardening show on King County Television that teaches viewers how to easily care for their yards and gardens in a way that's good for people, pets and the environment. Contact: Greg Rabourn at **206-477-4805**, yardtalk@kingcounty.gov or www.kingcounty.gov/environment/stewardship/nw-yard-and-garden/yard-talk.



King County

**Department of
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