

Performance Indicators

Activity	2000		
	1999 Actual	Estimated	2001 Proposed
1. System capacity measure: No more than 1% of transmissions experience a busy condition for > 1 second during the normal peak hour.	100%	100%	100%
2. Radio techs react to system level service problems within 30 minutes of being notified, 7 X 24.	100%	100%	100%