

## Performance Indicators

---

Activity	2000		
	1999 Actual	Estimated	2001 Proposed
1. E-911 Database Changes Within One Day	100%	100%	100%
2. 911 Calls Routed to Correct PSAP	99%	100%	100%
3. 90% of 911 Calls Answered in 10 Seconds in 100% of Hours	92%	100%	100%
4. Adequate 911 trunks so less than 1% of Callers Get a Busy Signal	100%	100%	100%

---