

**SUMMARY OF KING COUNTY PERFORMANCE MEASUREMENT (PM) LEGISLATION/MANDATES/OTHER KEY MILESTONES**

<i>Date</i>	<i>Motion/Ordinance # or Other Mandates &amp; Info</i>	<i>Sponsor</i>	<i>Summary of Intent</i>	<i>Status/Comments</i>
<b>2008</b>				
11/24/2008	Creation of the Office of Strategic Planning and Performance Measurement in the Executive's office	Hague	Reorganizes four sections of the Executive's office into a single one. It includes Performance Management, Strategic Initiatives, Business Relations and Economic Development, and the County Demographer.	Ordinance <a href="#">16308</a> introduced on 10/13/2008 and passed by the Metropolitan King County Council on 11/24/2008
October 2008		Executive Office	The four-page King County AIMs High Performance Scorecard was released to the public	
8/26/2008	Presentation to the General Government and Labor Relations Committee	KCAO	Status of Performance Measurement in King County and important milestones achieved.	
7/07/2008	Ordinance 16202	Hague, Gossett, Phillips, Constantine, Patterson, Ferguson, and Lambert	Performance and Accountability Ordinance enacted.	Ordinance 16202 was introduced on 4/14/2008 and passed as amended by the Metropolitan King County Council on 7/7/2008
6/09/2008	Presentation to King County Council Committee of the Whole	KCAO	Countywide Performance and Accountability. Also included in the presentation were Ron Perry, Michael Jacobson, and Chantal Stevens.	
April 2008		Executive Office	Focus groups were held with the public on the form, content and distribution of a performance scorecard.	
1/2008-5/2008	Coordination Subcommittees	PM Work Group	The PM Work Group was divided into subcommittees: Strategic Planning, Reporting, Citizen Engagement, and Coordination/Integration to produce a set of guiding principles and deliverables that would move the county towards implementing a countywide system.	
10/2/08 7/10/2008 6/4/2008	Performance Measurement Work Group Meetings	KCAO		

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4/30/2008 3/18/2008				
<b>2007</b>				
10/1/2007	Presentation to Committee of the Whole	KCAO	Status of Performance Measurement in King County. Also, included in the briefing were Michael Jacobson, Performance Management Director, Office of the Executive and David Randall, Council Staff	
9/25/2007	Presentation to the General Government and Labor Relations Committee	KCAO	Performance Measurement workgroup's current progress regarding the Performance Measurement and Management Program and recommendations for implementation	
8/3/2007	Presentation to Exec. Operations Cabinet	KCAO	Countywide Performance Measurement	
7/24/2007	Issued Memo to General Government and Labor Relations Committee	KCAO	Countywide Performance Measurement Work Group's Report (includes recommendations for suggested changes in county code)	
7/16/2007	Motion 12545	Ferguson	A motion adopting the priorities of King County for the 2008 budget. Includes Attachment A – King County Budget Priorities for 2008, Building on 2007 Priorities for People, Setting and Implementing the Council Vision	Introduced on 7/9/2007 and passed as amended by the MKCC on 7/16/2007.
2/28/2007 3/28/2007 5/8/2007 5/30/2007 6/27/2007	Performance Measurement Work Group Meetings	KCAO		
5/21/07	Council Recognition	Hague	King County Executive receives recognition for first Certificate of Excellence in Service Efforts and Accomplishments Award from Association of Government Accountants for 2006 King County AIMs High report	
May 2007	Grant from National Center for Civic Innovation		King County selected to be part of national "Trailblazer" program to promote the use of public engagement tools in performance measurement and reporting.	

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February- April 2007	Report on Citizen Priorities	MKCC	Citizen Workshops on County Budget Priorities – the report presents the findings from an innovative program to ensure that citizen ideas and priorities are represented in the King County budget.	
1/8/2007	Presentation to the Seattle Chapter, Association of Government Accountants	KCAO	Performance Measurement in King County	
<b>2006</b>				
11/20/06	Ordinance 15652	Constantine	An ordinance adopting the Annual Budget including Citizen Engagement.	Introduced on 10/23/2006 and passed by MKCC on 11/20/2006.
10/16/2006	Report on Performance	Executive	2007 King County AIMs High: Annual Indicators and Measures	
10/10/2006	Motion 12363	Gossett	A motion relating to developing a countywide strategic planning, performance measurement and management system.	Introduced on 9/25/2006 and passed by MKCC on 10/9/2006.
10/10/2006	Motion 12367	Constantine, Phillips, Ferguson, Hague, von Reichbauer, Patterson, Lambert, Dunn and Gossett	A motion adopting the priorities of King County for the 2007 King County budget.	Introduced on 10/9/2006 and passed by the MKCC on 10/9/2006.
October 2006		County Executive	Initial regular meetings held between Executive and Executive departments as part of KingStat	
5/23/2006	Presentation of proposed Performance Measurement Work Plan to Labor, Operations & Technology Committee			Possible legislation calling for the Performance Measurement Work Group to proceed with implementation of first

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				two phases of work plan.
5/2006	Executive selects Performance Management Director			
2006	N/A		Council continues to use "Measuring Up" theme to highlight its interest in performance measurement.	
1/5/2006 3/1/2006 4/26/2006 8/9/2006 9/20/2006 12/15/2006	Performance Measurement Work Group Meetings	KCAO		
<b>2005</b>				
11/21/2005	Ordinance 15333	Gossett	An ordinance adopting the 2006 annual budget based on "Measuring Up" theme. Council increased focus on analyzing agency business plans and performance measures to determine if they were meeting their missions. Council also provided funds for two executive fellows and one analyst to assist with the executive's performance measurement program.	Introduced on 10/24/2005 and passed on 11/21/2005.
10/05	Budget Protocols	OMB/Council	Executive agency budget, including <b>business plans and performance measures</b> , to be delivered to BFM lead staff.	Same requirement in 2005 budget protocols; 2004 called for performance measures but no mention of business plans. No mention of either in 2003 protocols.
10/05/2005	Council Budget Forum		Policy staff director and auditor's presentation on PM.	KCAO also provided PM training for council staff's budget review.
7/18/2005	Ordinance 15241	Hague and Dunn	An ordinance relating to performance audits of King County government; updating provisions pertaining to the administration of the county audit office; and	Introduced on 7/11/2005 and passed on 7/18/2005.

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			amending various ordinances. This legislation further emphasized performance audits as a vehicle for strengthening the accountability of county operations. It added a new section to the KCAO's mandates giving the auditor authority to provide oversight and technical assistance for performance measurement and reporting.	
7/18/2005	Motion 12161	Hague	A motion directing the county auditor to add a performance measurement program to the auditor's 2006 work plan and requesting the county executive, assessor, sheriff, prosecuting attorney and presiding judges of the superior and district courts to participate in an advisory performance measurement work group and to develop a work plan.	Introduced 7/11/2005 and passed on 7/18/2005.
6/13/2005	Council meeting - Special Item	Hague	Presentation of a recognition of the DNRP for its performance measurement report being awarded a Certificate of Excellence by the Assoc. of Gov. Accountants.	Reinforced and carried over workgroup's and KCAO's 2005 PM endeavors.
3/4/2005 4/26/2005 6/7/2005 7/26/2005 8/23/2005 9/27/2005	Performance Measurement Work Group Meetings	KCAO		

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<b>2004</b>				
12/16/04			Department of Natural Resources and Parks receives first Certificate of Excellence in Service Efforts and Accomplishments Reporting by Association of Government Accountants	
9/20/2004	Motion 12005 and Related Reports	Constantine, Patterson	The council expanded the collaborative performance measurement work group through a motion directing the county auditor to add a performance measurement program to the auditor's 2005 work plan and requesting the county executive, assessor, sheriff, prosecuting attorney and presiding judges of the superior and district courts to participate in an advisory performance measurement work group.	Introduced 9/13/2004 and passed 9/20/2004.  See KCAO's memo to council with consultant report and workgroup's recommendations attached.
7/16/2004			In July 2004, Dye Management found in their countywide finance, human resource, payroll and budget system quantifiable business case that there was limited performance measurement in use in King County.	Limited performance measurement found by consultant as stated in Motion 12005.  (See ABT project review by KCAO in 2005.)
1/21/2004 3/1/2004 5/21/2004 6/16/2004 8/23/2004	PM Agendas	KCAO	Performance measurement work group was formed. The work group reviewed and commented on business plans and their performance measures for the departments of natural resources and parks, transportation, executive services and community and human services. The work group also developed guidelines for reviewing business plans and reviewed the executive's guidelines for preparing business cases and performance measures that were distributed as part of budget preparation.	Work group met five times in 2004. See minutes and final report.

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<b>2003</b>				
7/28/2003	Ordinance 14724	Constantine	An ordinance relating to the reorganization of the executive branch (DES and DNRP) and amending Ordinance 14199, Section 5.	Introduced 7/21/2003 and passed 7/28/2003.  Acknowledged DNRP PM efforts and mandates DES evaluation.
6/30/2003	Motion 11739	Constantine, Hague, Lambert, Hammond	Council requested the executive to participate in a collaborative performance measurement work group (Motion 11739) managed by the KCAO. The executive was also requested to submit missions, goals, objectives, core business outcomes and efficiency measures, performance targets, and historical data on each performance measure for the 2004 reporting period by August 15, 2003. The executive was also requested to submit a mission statement, goals, objectives, core business outcome and efficiency measures, performance targets, and a plan for making this information accessible to the public for the elections section by November 1, 2003.	Approved 2003 budget proviso response.
4/30/2003	Executive Response	Sims	Response to Ordinance #14517 which required the executive to prepare a response to the budget proviso...a work plan and schedule for implementing a performance measurement system. (Executive's Performance Measurement Program or PMP)	Received by Clerk of the Council 4/30/2003.  DES, DAJD, DNRP, mission, goals and measures provided including relevance to county goals as established by County Executive.

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<b>2002</b>				
11/25/2002	Ordinance 14517	Phillips	<p>Requires program work plan and schedule. In November 2002, the council required, per budget proviso that the executive submit, by motion, a work plan and schedule for implementing a performance measurement system for executive departments. The proviso (\$100K) also required the executive to submit a report identifying departments selected for early emphasis, identifying the criteria used for selecting departments, and rating departments' mission and goal statements.</p> <p>Council also approved a term-limited temporary position in the office of management and budget to staff the executive's performance measurement program full-time.</p>	Introduced 10/21/2002 and passed 11/25/2002
10/14/2002	Motion 11561	Constantine	<p>In October 2002, the council encouraged the executive to broaden and deepen the use of performance measurement throughout county government as a way of enhancing management of scarce resources and demonstrating accountability. The council also requested the executive to submit to the council during the annual budget process the business plans (or action plans) for each department that shall include mission, goals, objectives, outcome measures and core business outcome and efficiency measures. Council stated its intent to review submitted performance measures to determine how well county departments are meeting their goals and objectives and whether services are being provided that strike an appropriate balance of quality, level of service, and cost.</p>	<p>Introduced 9/16/2002 and passed 10/14/2002.</p> <p>Applicable to 2003 budget review.</p>

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10/14/2002	Motion 11558	Sullivan, Phillips	A motion outlining the criteria that will be used to define the performance measures and customer service measures gauging the effectiveness of the reorganization (establishing DES).	Introduced 9/9/2002 and passed 10/14/2002.  Council drafted with DES & DNRP (?) and KCAO input.
2/2002 Issue	Article	Governing Magazine	Government Performance Project report card for King County. (Grading the Counties)	King County's average grade, C; Managing for Results, C.
<b>2001</b>				
12/11/2001	KCAO Memo	Broom	Per the enabling ordinance 11980 of the Performance Measures Oversight Committee, the committee was to sunset after six years; that was on October 21, 2001. The memo confirms that the Performance Oversight Committee was officially dissolved on that date.	Committee dissolved on 10/16/2001.
9/4/2001	Ordinance 14199	Von Reichbauer, McKenna	An ordinance relating to reorganization of the executive branch (consolidated into DES and DNRP) including a post implementation audit that verifies cost savings, operational efficiencies and customer service impacts and a review of the performance measures reported by the county administrative officer in the post implementation evaluation.	Introduced 5/21/2001 and passed 9/4/2001.  Included post implementation audit (see above).
3/6/2001	KCAO Memo	Eklund	A memo to the council finds little executive buy-in for the council's performance measurement process and recommends that the oversight committee sunset.	Per council staff History of County PM Efforts, the council and executive PM efforts ended shortly after the auditor made this recommendation.
<b>1999</b>				
	Summary Executive of Executive Performance Measurement Initiative	Sims	Includes vision, mission, and goals	

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<b>1998</b>				
1998	Performance Measurement Initiative (Development of Business Plans)	Sims	Executive Performance Initiative launched. Budget submittals required the development of department business plans.	See 4/29/03 Executive Response to Council on Performance Measurement Program and 4/26/99 memo from deputy county executive to department directors.
<b>1995</b>				
9/12/1995	Ordinance 11980	Pullen, Sims, Hague, Miller, von Reichbauer, Vance, Derdowski	Instituting a process for, and providing guidance on, developing performance measures; specifying council and KCAO review including Oversight Committee.	Oversight Committee sunsetted in 2001.
<b>1991</b>				
<b>9/6/1991</b>	KCAO Special Study	Eklund	The county auditor's 1991 survey found that the use of performance measurement by county agencies could be improved. The survey found that the linkage between agency mission, goals and objectives was not demonstrated, most measures were not performance measures, and the budget review process was oriented towards spending not performance.	